

UCSF Medical Group Changes

December 2009

This year University of California San Francisco (UCSF) Medical Center (Hospital) and UCSF Medical Group renegotiated their relationships with other providers in the San Francisco Bay area, effective January 1, 2010.

Below is the latest information to help Blue Shield of California HMO members understand these changes and continue to access health care services as needed.

All of the providers referenced below remain in the Blue Shield network. However it is important for our HMO members to be clear on the new referral relationships available to them based upon their Personal Physician and IPA/Medical Group selection.

Important information for Brown and Toland Medical Group members:

As of January 1, 2010 UCSF Medical Group will no longer be affiliated with Brown & Toland for primary care and most other specialty services. The exceptions are pediatric and obstetric services. Brown and Toland members may continue to obtain these services from UCSF specialists. Access to UCSF physicians for all other specialty care requires a special authorization from Brown and Toland.

Following are some answers to frequently asked questions about this change:

What if I currently have scheduled services with a UCSF Medical Group physician which extend past January 1, 2010?

If Brown and Toland has authorized your treatment at UCSF, you may continue to see your UCSF specialist.

What if I want to schedule periodic specialty care at UCSF, such as an annual visit for dermatology, or cardiology, after January 1, 2010?

In most cases you will be referred to a non-UCSF specialist within Brown & Toland's specialist network. In certain circumstances you may still be able to access your UCSF specialist within Blue Shield's Continuity of Care guidelines. Please contact your medical group or Blue Shield Customer Service if you have any questions regarding requests for Continuity of Care.



What are the hospital affiliations for Brown & Toland members?

California Pacific Medical Center, Chinese Hospital, Saint Francis Memorial Hospital, Seton Medical Center, St. Mary's Medical Center and Stanford Hospital & Clinics and Lucile Packard Children's Hospital. UCSF and UCSF Mt. Zion are available, on a limited basis, as referred and authorized by Brown and Toland.

Important Information for Hill Physicians Medical Group members:

As of January 1, 2010 UCSF Medical Group will be affiliated with **Hill Physicians Medical Group – San Francisco** (Hill Physicians – SF) for both **primary and specialty** care services.

What are the hospital affiliations for Hill Physicians-SF members?

UCSF, UCSF Mt. Zion, Saint Francis Memorial Hospital, Seton Medical Center, St. Mary's Medical Center and Stanford Hospital & Clinics and Lucile Packard Children's Hospital. California Pacific Medical Center campuses are available on a limited basis as referred and authorized by Hill Physicians - SF.

If you have additional questions, please call Blue Shield Customer Service using the telephone number on the back of your member card.