



Health Service System

CITY & COUNTY OF SAN FRANCISCO

MYHSS.ORG

DATE: January 12, 2012
TO: Claire Zvanski, Chair, and Members of the Health Service Board
FROM: Catherine Dodd PhD, RN
Director HSS
RE: January Board Report

Staff recommendation to Health Service Board re: rate January 2012 – July 2012. Agenda # 05RB

- Board Plan Design Changes included and 6 month contract represent over \$17million in savings: \$6.6 for employees/members and \$10.4 million for employers.
- HSS Executive Staff recommends applying \$5.2 million of Blue Shield “credit” to Blue Shield rates to maintain the same rates as 2011/2012. This will give the ACOs an additional buffer to prevent migration leveraging discussed in December 8, 2011 Board meeting. This is essential if ACOs are to succeed and if we are to create a competitive environment based on cost and quality between the ACOs.
- There is precedent for this kind of subsidy: 2006/07 HSB subsidized City Plan \$12 million and \$3.5 to non-Kaiser HMO rates; 2007/08 HSB authorized City Plan Subsidy of \$8 million and \$3.5 million to non-Kaiser HMO rates; 2008/09 HSB authorized City Plan Subsidy of \$ 4 million.

HSS Personnel

- 0922 Member Services Manager final interviews scheduled for tomorrow.
- Selena Sng, finance staff has transferred to PUC. Working with DHR on plans to fill (test not scheduled).
- 1052 Open since October delayed testing. Working with DHR.

Misc.

- Toured UCSF with Hill Physicians.
- Presented at Pacific Business Group on Health on ACOs, other presenters: CalPERS Director Kathleen Billingsley, and Director of Health Benefits for State of Minnesota.
- Prepared for Special Board meeting on December 22.

Operations

- Completed: Year-End Account Reconciliation for Federal Tax Requirement.
- Imputed Income Reporting & Dependent Care FSA Contributions which required review of over 1,000 member accounts to ensure accuracy, all adjustments sent to payroll by-or-before the due date.
- Completed additions to HSS Rules for Board consideration for Plan Year 2012.
- Completed update to the HSS Cafeteria Plan document with management team, City Attorney and outside counsel.

- In support of upcoming union negotiations, provided utilization data to DHR and union leadership. More requests are expected in the coming months.
- Minimum staffing week was very busy. HSS averages approximately 40-50 visits per day on a typical fully-staffed day; we averaged 30 visits per day during to minimum staffing week. Members see this time-off as an opportunity to speak with HSS about outstanding benefit issues.
- Annual statistics. Improved metrics overall.

Wellness

- Successful biometric screenings provided at 1 South Van Ness on December 9. Outcomes not surprising.
- Weight Watchers **2000 pounds**. Working not to switch sign-ups to online per WW.
- EAP statistics year over year provide evidence of need for increased EAP services.

Communications

- Starting OE process.
- Completed Annual Report draft for Board review.

Finance

- Will begin working with CFO to identify midyear reductions.

Meetings with key departments

- Controller re: wellness planning RFP.