

EAP Fiscal Year '09-'10

Statistics:

298 New clients

By Gender

- 52.4% Female
- 47.6% Male

By Ethnicity

- 37.2% Caucasian
- 20.1% African American
- 12.5% Chinese
- 11.5% Latino/Latina

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Average age of employee = 43

By relationship status

41.3% Married/Registered Domestic Partners

33.0% Single/Never Married

12.8% Divorced

By sexual orientation

88.8% Heterosexual

4.5% Gay

4.4% Lesbian

2.6% Bisexual

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By insurance plan

47.9% Blue Shield

42.4% Kaiser

4.9% None

4.5% City Plan

By Occupation

23.3% Professional/Technician

18.8% Office/Clerical Worker

12.5% Service Worker

10.4% Paraprofessional

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By union

17.7% Unknown

16.7% 1021

16.3% SEIUJC, Local 250, 535 & 790

11.5% Laborers Union, Local 261

Highest discipline received

11 employees were suspended

10 employees received written warnings

1 employee received an oral warning

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17 Employees were involved in workplace violence

10 employee to employee/manager violence

7 employee to customer/vendor/public violence

9 employees were involved with a verbal threat

1 employee was involved with a physical threat

7 employees were assaulted

13 employees were victims

3 employees were perpetrators

1 employee was a witness

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Primary problems assessed

- 37.5% Work-related problems
- 29.2% Psychological problems
- 22.2% Family/Marital/Relationship problems
- 4.9% Alcohol or drug abuse problems.

By referral

- 57.3% were self referred
- 20.1% were referred by supervisor/manager
- 10.8% were referred by coworkers