

- 08142008-02 Discussion Item **Overview and update** (Bart Duncan)
 - Third anniversary of new HSS
 - Introduction of HSS Chief Operating Officer (Bart Duncan)
 - Challenges and opportunities
 - Organization and objectives of today's meeting

Documents provided to Board prior to meeting:
None

Public Comments:

Section 2 – Board Governance and Housekeeping

- 08142008-03 Discussion Item **Update on governance matters** (Bart Duncan)

Documents provided to Board prior to meeting: (i) Board committee structure chart, and (ii) annual Board meeting calendar

Public Comments:
- 08142008-04 Action Item **Appointment of Chair and members of Governance Committee** (President Heldfond)

Staff recommendation: None.

Documents provided to Board prior to meeting:
None.

Public Comments:

Action:
- 08142008-05 Action Item **Appointment of Chair and members of Membership Rules Committee** (President Heldfond)

Staff recommendation: None.

Documents provided to Board prior to meeting:
None.

Public Comments:

Action:

- 08142008-06 Action Item Appointment of Chair and members of Finance and Budget Committee (President Heldfond)

Staff recommendation: None.

Documents provided to Board prior to meeting: None.

Public Comments:

Action:

- 08142008-07 Action Item Appointment of Chair of Rates and Benefits Committee (committee of the whole) (President Heldfond)

Staff recommendation: None.

Documents provided to Board prior to meeting: None.

Public Comments:

Action:

- 08142008-08 Action Item Approval (with possible modifications) of the minutes of the meeting set forth below:

 - Regular meeting of June 12, 2008

Staff recommendation: Approve minutes.

Documents provided to Board prior to meeting: Draft minutes.

Public Comments:

Action:

- 08142008-09 Action Item Approval (with possible modifications) of the committee minutes as set forth below:

 - Special Meeting: Membership Rules Committee – August 30, 2007
 - Special Meeting: Governance Committee – October 23, 2007
 - Special Meeting: Finance and Budget Committee – January 25, 2008

Staff recommendation: Approve minutes.

Documents provided to Board prior to meeting: Draft minutes.

Public Comments:

Action:

Section 3 – Our Members

- 08142008-10 Discussion Item Update on member services (Marianne Lonsdale)
Documents provided to Board prior to meeting: Chief Operating Officer bio.
Public Comments:
- 08142008-11 Discussion Item Annual report on member demographics as of July 1, 2008 (Bart Duncan and Rosemary Passantino)
Documents provided to Board prior to meeting: Member demographics as of July 1, 2008
Public Comments:
- 08142008-12 Action Item Approval of annual member communications plan and budget for fiscal year 2008-2009 (Bart Duncan and Rosemary Passantino)
Staff recommendation: Approve plan and budget
Documents provided to Board prior to meeting: Draft member communication plan and budget.
Public Comments:
Action:

Section 4 – Our Finances and Budget

- 08142008-13 Discussion Item Update on financial reporting (Tess Navarro)
 - Year-end closing process
 - Annual independent audit
 - Flex-funded plan report will be presented at September 11 meetingDocuments provided to Board prior to meeting: None.
Public Comments:
- 08142008-14 Discussion Item General Fund budget update for Fiscal Year 2008-2009 (Tess Navarro)
Documents provided to Board prior to meeting: None.
Public Comments:

Section 5 – Our Vendor Relationships

- 08142008-15 Discussion Item Update on HSS contracting and vendor management (Robin Courtney)
 - Dental audit
 - Update on UHC follow-up auditDocuments provided to Board prior to meeting:
Public Comments:

- 08142008-16 Action Item Presentation of composite results of the vendor performance appraisal of Pacific Union Dental and approval of vendor report card regarding vendor performance (Robin Courtney)
Documents provided to Board prior to meeting:
Vendor report card
Public Comments:
Action:

- 08142008-17 Discussion Item Overview of renewal timing and process (Mercer Team)
Documents provided to Board prior to meeting:
Overview presentation by Mercer
Public Comments:

- 08142008-18 Discussion Item HSS Dashboard project – continuation of initial data-populated Phase 1 results (Mercer Team)
Documents provided to Board prior to meeting:
Presentation prepared by Mercer
Public Comments:

- 08142008-19 Discussion Item Report on significant network and health plan issues (if any) (Respective plan representatives)
 - Kaiser
 - Blue Shield
 - PacifiCare/Secure Horizons
 - United HealthCare (City Health Plan)Documents provided to Board prior to meeting:
None.
Public comments:

Section 6 - Closing Items

- 08142008-20 Discussion Item Closing remarks (President Heldfond)
Documents provided to Board prior to meeting:
None.
Public Comments:
- 08142008-21 Discussion Item Opportunity to Place Items on Future Agendas
Public Comments:
- 08142008-22 Discussion Item Opportunity for the Public to Comment on any
Matters within the Board's Jurisdiction
Public Comments:

Adjourn

Summary of Health Service System Rules Regarding Public Comment

- Speakers are urged to fill out a speaker card in advance, but may remain anonymous if so desired.
- A member of the public has up to three minutes to make pertinent public comments before action is taken on any agenda item.
- A member may comment on any matter within the Board's jurisdiction at the designated time at the end of the meeting. The complete rules are set forth in Section A(6) of the Health Service System Rules and Regulations. A copy of these Rules and Regulations is available at any time upon request. Call the Administrative Services Manager, Laini K. Scott for further assistance at (415) 554-1727.

Health Service Board and the Health Service System Web Site: <http://www.myhss.org>

Disability Access

The meeting will be held at City Hall, 1 Dr. Carlton B. Goodlett Place, Room 416. The closest accessible BART Station is Civic Center, three blocks from City Hall. Accessible MUNI lines serving this location are: #42 Downtown Loop, and the #71 Haight/Noriega and the F Line to Market and Van Ness and the Metro stations at Van Ness and Market and at Civic Center. For more information about MUNI accessible services, call (415) 923-6142. There is accessible parking in the vicinity of City Hall at Civic Center Plaza adjacent to Davies Hall and the War Memorial Complex.

Accessible seating for persons with disabilities (including those using wheelchairs) will be available.

The following services are available upon request:

- American Sign Language interpreters will be available upon request.
- A sound enhancement system will be available upon request at the meeting.
- Minutes of the meeting or hearing are available in alternative formats.

If you require the use of any of these services, please contact Administrative Services Manager, Laini K. Scott, at (415) 554-1727 or by email at laini.scott@sfgov.org at least 72 hours prior to the meeting.

In order to assist the City's effort to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical based products. Please help the City accommodate these individuals.

Knowing Your Rights Under the Sunshine Ordinance

Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, contact Adele Destro by mail to Interim Administrator, Sunshine Ordinance Task Force, 1 Dr. Carlton B. Goodlett Place, Room 244, San Francisco CA 94103-4689; by phone at (415) 554-7724; by fax at (415) 554-7854; or by email at sotf@sfgov.org.

Citizens interested in obtaining a free copy of the Sunshine Ordinance can request a copy from Ms. Destro or by printing Chapter 67 of the San Francisco Administrative Code on the Internet, <http://www.sfgov.org/sunshine/>

Lobbyist Registration and Reporting Requirements

Individuals and entities that influence or attempt to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [SF Campaign & Governmental Conduct Code § 2.100] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 25 Van Ness Avenue, Suite 220, San Francisco, CA 94102; telephone (415) 252-3100; fax (415) 252-3112; web site www.sfgov.org/ethics.

Summary of Health Service Board Rules Regarding Cell Phones and Pagers

- The ringing and use of cell phones, pagers and similar sound-producing electronic devices is prohibited at Health Service Board meetings and its committee meetings.
- The chair of the meeting may order the removal from the meeting room of any person(s) in violation of this rule.
- The chair of the meeting may allow an expelled person to return to the meeting following an agreement to comply with this rule.

The complete rules are set forth in Chapter 67A of the San Francisco Administrative Code and in the Rules and Regulations of the Health Service System.

If any materials related to an item on this agenda have been distributed to the Health Service Board after distribution of the agenda packet, those materials are available for public inspection at the Health Service System during normal office hours. For more information, please contact Laini K. Scott at (415) 554-1727 or email at laini.scott@sfgov.org.